

# How to Turn Off Your Water

A water leak, planned work on your sprinkler system or an emergency may necessitate turning off the water to your home. Do you, and everyone in your household, know how to turn off the water to your home? The information below guides you on locating and turning off your water by utilizing the "house valve" aka "customer valve."

Be prepared for possible freezing weather and don't forget to turn your water off and drain the pipes before leaving for an extended amount of time (even a long weekend).

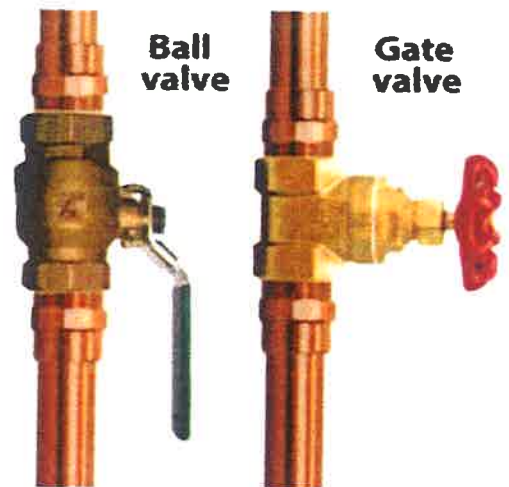
In the unfortunate event that a pipe does break or leak, any and all water that is lost will be the responsibility of the homeowner. PCWD does not forgive any water usage even if it is from a burst pipe.

Are you a new resident and don't know where your customer valve is? Call during normal working hours and we'll come over and locate it with you at no charge.

## Operating your house valve

Your house valve can be one of two types: a gate valve or a ball valve.

- Gate valves close by turning the wheel clockwise until the water is off.
- Ball valves close by turning the straight handle a quarter turn clockwise until the water is off.
- To verify the water is off, turn on the hose bib next to the house valve. As you turn the house valve off, the water from the hose bib should stop.
- To turn the water back on, either turn the gate valve counterclockwise or turn the ball valve a quarter turn counterclockwise.



You may want to attach a tag or label to your house valve for quick identification so that you and the members of your household can find it even in the dark.

Everyone in your home should know how to shut off the water to your home. In the event of an emergency, such as an earthquake or an unexpected winter freeze, you may want to turn off the water supply to your home to prevent water damage to your property. Take a few minutes to locate and learn how to operate your house valve.