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# PINE COVE WATER DISTRICT

## NEWSLETTER

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OCTOBER 1, 2024

### FROM THE OFFICE

The office is open from 9-4 Monday thru Friday. You can make your payment in the office, online, or over the phone. If you pay online or over the phone using your credit/debit card/eCheck, there is a small convenience fee that the processing company charges. That fee is \$3.00 per hundred. You can still mail us a check or drop off a check at the office to avoid that fee. You can also sign up for auto pay, which is free to the customer. We bill on the 1<sup>st</sup> of the even months and the bill is due on the first of the odd month. If your payment is late, you will be charged a \$15.00 late fee. You cannot avoid the advanced minimum charge of \$80.00 bimonthly, even if you aren't using any water.

### UPDATE ON SMART METERS

We are currently working on the last of the electronic meter installations. We are excited to have this portion of the process complete so we can begin testing the customer portal before we roll it out to you in the new year.

Keep an eye out for more updates to come.

### CHECK OUT OUR BLOG

Please visit our website at [www.pcwd.org](http://www.pcwd.org). We have a lot of valuable information, and we continually update our blog. On our home page, you will find two useful links. One is for our cameras that we have set up throughout the district, and the other is our weather stations which are located at the antenna farm at Rocky Point and one at our Dutch Flats facility.

### HELP WANTED

Work in the beautiful San Jacinto Mountains! We are now hiring for our Maintenance Worker II position. This is a full time position offering longevity, competitive pay, and great benefits including CalPers, health insurance, and paid vacations. View the job description on our website, come by the office or email [jennifer@pcwd.org](mailto:jennifer@pcwd.org) for more information.

## WINTERIZING

Winter is right around the corner! Be prepared for possible freezing weather and don't forget to turn your water off and drain the pipes before leaving for an extended amount of time (even a long weekend).

Did you leave the mountain and forget to turn off your water? For a small \$20 fee, we can go over and turn it off for you. That's a small price to pay compared to busted pipes.

In the unfortunate event that a pipe does break or leak, any and all water that is lost will be the responsibility of the homeowner. PCWD does not forgive any water usage even if it is from a burst pipe.



Are you a new resident and don't know where your customer valve is? Call during normal working hours and we'll come over and locate it with you at no charge.

Family Tree by Signe Wilkinson



Signe Wilkinson, United Features Syndicate. Used with permission of artist.

## Contact Us

### Pine Cove Water District

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[www.pcwd.org](http://www.pcwd.org)  
Mon-Fri 9am-4pm

Using the blue mail box in front of our office can save yourself a trip into town. Mail is picked up twice a day from this box, 6 days a week.

