

December 2021

Pine Cove Water District

WINTER NEWSLETTER

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Congratulations to new Interim General Manager Jeremy Potter!

As we say good bye to our retiring General Manager Jerry Holldber of nearly 36 years at the end of 2021, we are now preparing to welcome Jeremy Potter into his new position of Interim General Manager. Jeremy has been with the district for 18 years, and knows the district very well. We look forward to working with him and seeing what his vision for the future is.

Please join us in congratulating Jeremy on his promotion!

Don't let your pipes freeze!

Don't forget to turn your water off and drain the pipes before leaving for an extended amount of time (even a long weekend).

Did you leave the mountain and forget to turn off your water?

For a small \$15 fee we can go over and turn it off for you. That's a small price to pay compared to busted pipes. In the unfortunate event that a pipe does break or leak, any and all water that is lost will be the responsibility of the homeowner. PCWD does not forgive any water usage even if it is from a burst pipe.



Are you a new resident? We can help you locate your customer valve. Call during normal working hours 951-659-2675.

Check out our blog

Our blog is active. We try to get new information out every Friday.

Recent topics have included:

Winterizing Tips, Local Services, Monarch Butterfly Conservation, Office news / Meetings / Closures, and more

Keep up to date at <https://www.pcwd.org/home/blog/>

Pine Cove Water District
24917 Marion Ridge Rd.
PO Box 2296
Idyllwild, CA 92549-2296
951-659-2675
Emergency 951-294-8282
www.pcwd.org
Mon – Fri 9am – 4pm

FROM THE OFFICE

Rain Collection Barrels

We still have a number of rain collection barrels for sale, \$76 each (cash or check only due upon pick up). Contact the office now before the next rain to get yours.

ACH / Automatic Bill Paying

Never be late on your bill! Sign up to have your bill automatically paid through your checking or savings account. Go online to <https://www.pcwd.org/billing/payment-options/> and click on ACH Automatic Payments to download the form or we can supply it for you.

SAVE THE DATE for our Customer Appreciation BBQ

We've missed you all! Covid dependent, we are planning the BBQ on June 11th. More details to come as we get closer and approved for large gatherings.

The office is OPEN

Normal business hours 9am – 4pm, masking is requested, 1 person at a time. If you don't **need** to come into the office in person, please consider mailing, emailing, faxing, or dropping off items through our mail slot

Rebates - We are still offering rebates!

Per Resolution #525, we offer rebates for Low Flow Toilets (1/2 the purchase price up to \$100, limit 2), High Efficiency Washing Machines (\$50.00), Instant Hot Water Unit (1/2 the purchase price up to \$75), and Rain Water Collection System (1/2 the purchase price up to \$100). Must provide proof of purchase and install. Other restrictions may apply.

Snow will come... eventually...

The Pine Cove Property Owner's Association has helpful information on their webpage including who to call for snow removal. <http://pinecovepoa.blogspot.com/p/snow-removal.html>.

WOOD CHIPS AVAILABLE

We have wood chips at our Dutch Flats location that you can help yourself to. Please bring your own materials to gather or shovel and haul the wood chips away. If you need a larger load, call the office and we can deliver a dump truck load for a delivery charge of \$125. Our deliveries are around 9 cubic yards and you just need to indicate where to leave the pile. If you are planning on gathering a large amount of wood chips on your own, please check in with us at the office first, as we want to be sure there is enough for everyone.



IDYLLWILD WATER DISTRICT

P.O. Box 397
Idyllwild, CA 92549
25945 Highway 243
Ph: 951-659-2143
Fax: 951-659-9990
www.idyllwildwater.com

PINE COVE WATER DISTRICT

P.O. Box 2296
Idyllwild, CA 92549-2296
24917 Marion Ridge
(located next to Pine Cove Fire Station)
Ph: 951-659-2675
Fax: 951-659-3112
www.pcwd.org

Please
conserve water
and always use wisely.

Idyllwild Water District
Pine Cove Water District

Winterizing Tips

Don't let this happen
to your home . . .



Prepare and protect your home
for winter.

Conserve water and always use wisely.

When temperatures begin to lower in the fall, it's time to get ready for winter. Every winter season, homeowners in mountain communities are at risk of the damage and expense caused by frozen pipes. However, just a few precautions can greatly reduce your risk (and may even help with your winter heating efficiency)!



Disconnect and Drain

Detaching hoses from outdoor faucets allows water to drain from the pipe.



Insulate Pipes or Faucets in Unheated Areas

If you have pipelines in an unheated garage or cold crawl space under the house, wrap the water pipes before temperatures plummet.



Seal Off Access Doors, Air Vents and Cracks

Winter winds whistling through overlooked openings can quickly freeze exposed water pipes. Don't plug air vents. Your furnace and water heater need proper ventilation.



Find the Master Shutoff

In case of a leak, everyone in the family needs to know where it is and what it does. It's usually where the water line comes into your house from the street.

Remember, all water that passes through the meter is the homeowner's responsibility, even water lost due to frozen/broken pipes.

Vacant Home?

Turn Off Your Water!

Homes should have a "customer" shut-off valve just outside the District's meter box at the street. All homes have a "District" shut off valve before the meter. Before vacating your home, always turn off your water at your customer shut off valve, located next to the water meter and District valve. It is not necessary to have the District valve shut off if your customer valve is shut off and operational. Please remember that **ONLY** authorized District personnel may turn off/on the District water meter shut-off valve. If you need help or can't locate your customer valve, contact your local District.

A Customer Shut Off Valve installed near the meter offers the best protection. If you have one, it is not necessary to have the meter valve shut off as well.

Once your water is turned off, open and drain ALL household and irrigation lines. Any trapped water can freeze causing pipes to expand and break. Once all the lines have been drained, it is important to close all household and irrigation lines again before leaving your home.

Keep in mind that maintaining low heat in your home does not necessarily ensure that your pipes will not freeze. This is especially true if you are not a full-time resident. If you have any questions about winterizing or a Customer Shut-Off Valve, please contact your District office.

